



# Complete Agenda

Democratic Services  
Swyddfa'r Cyngor  
CAERNARFON  
Gwynedd  
LL55 1SH

Meeting

**EDUCATION AND ECONOMY SCRUTINY COMMITTEE**

Date and Time

**11.00 am, THURSDAY, 23RD JANUARY, 2020**

***NOTE: A BRIEFING SESSION WILL BE HELD FOR MEMBERS IN SIAMBR  
HYWEL DDA AT 10.45AM***

Location

**Siambr Hywel Dda, Council Offices, Caernarfon, Gwynedd, LL55 1SH**

**\* NOTE**

**This meeting will be webcast**

**[https://gwynedd.public-i.tv/core//en\\_GB/portal/home](https://gwynedd.public-i.tv/core//en_GB/portal/home)**

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(DISTRIBUTED 16/01/20)

# **EDUCATION AND ECONOMY SCRUTINY COMMITTEE**

## **MEMBERSHIP (18)**

### **Plaid Cymru (10)**

#### Councillors

Steve Collings  
E. Selwyn Griffiths  
Elin Walker Jones  
Huw Gruffydd Wyn Jones  
Mair Rowlands

Aled Ll. Evans  
Judith Mary Humphreys  
Gareth Jones  
Olaf Cai Larsen  
Paul John Rowlinson

### **Independent (5)**

#### Councillors

Freya Hannah Bentham  
Beth Lawton  
Elfed Powell Roberts

Elwyn Jones  
Dewi Wyn Roberts

### **Llais Gwynedd (2)**

#### Councillors

Alwyn Gruffydd

Gareth Williams

### **Gwynedd United Independents (1)**

Councillor  
Dewi Owen

### **Ex-officio Members**

Chair and Vice-Chair of the Council

### **Other Invited Members**

## **CO-OPTED MEMBERS:**

### **With a vote on education matters only**

Anest Gray Frazer

Church in Wales

[vacant seat]

The Catholic Church

Dylan Davies

Meirionnydd Parent/Governors  
Representative

Karen Vaughan Jones

Dwyfor Parent/Governors'  
Representative

[vacant seat]

Arfon Parent/Governors' Representative

### **Without a Vote**

Dilwyn Ellis Hughes

UCAC

David Healey

ATL

# **A G E N D A**

## **1. APOLOGIES**

To receive any apologies for absence.

## **2. DECLARATIONS OF PERSONAL INTEREST**

To receive any declarations of personal interest.

## **3. URGENT BUSINESS**

To note any items that are a matter of urgency in the view of the Chairman for consideration.

## **4. MINUTES**

5 - 10

The Chairman shall propose that the minutes of the previous meeting of this committee held on 21st November, 2019 be signed as a true record (attached).

## **5. UPDATE REPORT ON REMODELLING THE YOUTH SERVICE**

11 - 18

**Cabinet Member – Councillor Dilwyn Morgan**

To consider a report on the above (attached)

An informal session will be held for members at the close of the meeting.

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## EDUCATION AND ECONOMY SCRUTINY COMMITTEE 21/11/19

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**Present:** Councillor Paul Rowlinson (Chair)  
Councillor Elwyn Jones (Vice-chair)

**Councillors:** Freya Bentham, Aled Evans, Selwyn Griffiths, Alwyn Gruffydd, Judith Humphreys, Elin Walker Jones, Gareth Jones, Huw Wyn Jones, Cai Larsen, Dewi Roberts and Elfed Roberts.

**Co-opted Members:** Dylan Davies (Meirionnydd Parent / Governors Representative) and Dilwyn Elis Hughes (UCAC).

**Ex-officio Member:** Councillor Edgar Owen.

**Officers present:** Vera Jones (Democratic and Language Services Manager) and Eirian Roberts (Democratic Services Officer).

**Present for item 5 below:**

Sioned Williams (Head of Economy and Community Department)  
Llyr B. Jones (Senior Manager Economy and Community)

**Present for item 6 below:**

Sioned Williams (Head of Economy and Community Department)  
Colin Morris (Business Support Manager)

**Present for item 7 below:**

Councillor Cemlyn Williams (Cabinet Member for Education)  
Dilwyn Williams (Chief Executive)  
Dafydd L. Edwards (Head of Finance Department)  
Sioned Williams (Head of Economy and Community Department)  
Garem Jackson (Head of Education)  
Hefin Owen (Group Accountant)

**Present for item 8 below:**

Councillor Cemlyn Williams (Cabinet Member for Education)  
Garem Jackson (Head of Education)  
Ellen Rowlands (TRAC Scheme Manager)

**Present for item 8 below:**

Councillor Cemlyn Williams (Cabinet Member for Education)  
Garem Jackson (Head of Education)  
Ffion Edwards Ellis (Senior Additional Learning Needs and Inclusion Manager)

### 1. APOLOGIES

Councillors: Beth Lawton, Dewi Owen, Mair Rowlands and Gareth Williams.  
Anest Gray Frazer (Church in Wales) and David Healey (ATL)  
Councillor Gareth Thomas (Cabinet Member for Economy)

### 2. DECLARATION OF PERSONAL INTEREST

Councillor Selwyn Griffiths declared a personal interest in the following items for the reasons noted -

- Item 6 - Supporting Gwynedd businesses to respond to Brexit - as his son was a co-author of the report. The member was of the opinion that it was not a prejudicial interest, and he did not withdraw from the meeting during the discussion on the item.
- Item 8 - An outline of the TRAC Scheme in Gwynedd - as his daughter-in-law worked for the Service. The member was of the opinion that it was a prejudicial interest and he withdrew from the meeting during the discussion on the item.

### 3 URGENT ITEMS

None to note.

### 4. MINUTES

The Chair signed the minutes of the previous meeting of this committee held on 20 June 2019, as a true record.

### 5. REVIEW OF PWLLHELI HAFAN AND HARBOUR

Presented - the report of the Cabinet Member for Economy, detailing the work that had been carried out thus far on the development of management options for the Pwllheli Hafan and Harbour.

The officers elaborated on the content of the report, and also responded to questions / observations from members.

The Chair summarised the main observations of the members arising from the discussion as follows:

- Responses were provided to a number of questions during the discussion, and this had deepened our understanding of the situation in Pwllheli.
- The Members had emphasised that ensuring a resolution for the dredging situation and removing the sediment to keep the channel clear was essential for the whole situation.
- This work had been in progress for some time now, and the business case now needed to be prepared. More clarity was required with regard to the potential investment costs, the possible opportunities, the relationship with Plas Heli, etc. in order to raise the standard and attract more customers to the Hafan.
- There was a need to continue to engage with local companies, etc.

**RESOLVED to accept the report, and request an early update on the Hafan and Harbour Management Plan (including the business cases) for this Scrutiny Committee.**

### 6. SUPPORTING GWYNEDD BUSINESSES TO RESPOND TO BREXIT

The Cabinet Member for the Economy submitted a report outlining how the Council and other organisations were raising awareness amongst businesses of the implications of the UK's decision to leave the European Union (Brexit) and supporting them to overcome any resulting obstacles.

The officers elaborated on the content of the report, and also responded to questions / observations from members.

The Chair summarised the main observations of the members arising from the discussion as follows:

- As the Brexit situation was constantly changing, and nobody knew what was going to happen, it was very difficult to provide definitive observations.
- However, it was clear from the report and the responses given that the Council was providing support to the business sector to face the challenges of Brexit, and that we needed to continue with this support, by giving particular focus to the agriculture, tourism and countryside sector, as well as the fishing sector.

**RESOLVED to accept the report.**

## **7. THE EDUCATION AND ECONOMY AND COMMUNITY DEPARTMENTS' SAVINGS PROPOSALS**

The report of the Cabinet Member for Education and the Cabinet Member for the Economy was submitted, inviting the committee to scrutinise the proposals of the Education Department and Schools and the Economy and Community Department to deal with their share of the potential £2m deficit in the 2020/21 budget, along with proposing alternative plans to meet the lack of current savings schemes for the Education Department.

The Cabinet Member for Education, both Heads of Services and officers expanded on the content of the report, and also responded to questions / observations from the members.

### The Savings Proposals by the Economy and Community Department

During the discussion, it was noted that, although it was accepted that the savings proposals would have some impact on the residents of Gwynedd, the Department had managed to mitigate the impact as far as possible.

### The Savings Proposals by the Education Department and Schools

During the discussion, considerable concern was expressed by members regarding two specific savings proposals, namely 'Integration - Individual Development Plans (IDP)/Statements' (£112,530) and increasing the pupil / teacher ratio in the allocation formula (£463,900). Having received some further explanation on what either scheme would mean for the county's schools, it was noted that one scheme would involve less support for pupils with additional learning needs who were not the subject of an IDP / Statement, and the other scheme would lead to a reduction in the number of teachers and / or a reduction in the number of ancillary staff, thus impacting the educational standards.

Members further noted:

- That the schools had already had to cut back to the bare bone.
- That the Council should send a letter to Welsh Government to state their complete dissatisfaction with regard to the insufficiency of the grant, which had led to a financial situation where the Council had had to make substantial savings.
- That the proposals should be revisited in more detail in order to see what exactly was being recommended.
- That the schools would not be able to do their work without the funding, and that the changes impacted the morale of teachers and children.
- That savings should be sought from elsewhere.

In response to the observations, the Chief Executive noted:

- This year for the first time, the expenditure per head on education in Gwynedd was the highest amongst all Welsh rural authorities, and even by making these cuts, Gwynedd would still be at the top.
- That they had managed to protect the entire schools' budget last year.
- That this Council had been corresponding and meeting with the Government regularly, and that the Government was very aware of the concerns.
- As a frugal Council, that they needed to plan for the possibility of having to discover the potential £2m deficit in the 2020/21 budget.
- That every Council department was now under pressure, and that the scrutiny committee's role was to decide, should it be required that the Department submit savings proposals, whether the proposals listed in the report or other proposals would have the least impact on the county's children.

The Head of Education Department confirmed that serious consideration had been given to all options. He could not make recommendations anywhere else, and the proposals submitted were the ones that would have the least impact on children. He also noted that the reduction in the primary sector's demography and the increase in the secondary sector's demography would have a much greater impact than these proposals. There was also substantial pressure on the transport budget.

The Cabinet Member referred to the schools' balances of over £4m and noted that there was an intention for this committee to look at the surplus / balances of the schools. The Head of Education Department explained that the Authority had responsibilities in terms of monitoring the balances and expenditure patterns of schools and that primary schools could be directed with balances over £50,000 and secondary schools with balances over £100,000 to spend. However, the balances of many of the schools were below these thresholds.

In response to more observations against the savings proposals of Integration and the Allocation Formula, the Chief Executive noted:

- That every Department had been instructed to find their share to meet the £2m sum should there be a need to find such a sum. It was the Scrutiny Committee's responsibility to consider whether these proposals would have the least impact, or if it would be something else. If the committee had thought that the proposals submitted would have an excessive impact, then its role was to find the proposals within the Education field with less impact. As the Head of Education had explained, any other proposals would have even more of an impact on the county's children.
- That the Council needed to set up a balanced budget, and when agreeing to increase the Council Tax in March, there would be an opportunity for members to weigh-up the increase in the Council Tax in order to avoid having to implement some elements of the savings.

A member noted that the Council was in this situation due to Welsh Government's unwillingness to provide sufficient funding. This was preparation work for potential cuts, and the Council could not move forward without carrying out this preparation work. Refusing these proposals, without proposing any better suggestions, would mean that the committee behaved irresponsibly. On this basis, he proposed the recommendation at the end of the report, namely:

- (a) To approve the departments' proposals to achieve their share of the relevant savings.

- (b) To approve the recommended alternative plan by the Education Authority to replace the two historic schemes that they had, which were impossible to achieve.

As the proposal was not seconded, another member proposed that the cuts should not be approved and that the Education Department should be asked to revisit the data in more detail.

This proposal was not seconded.

The Chief Executive explained that revisiting the data in order to see what else was possible would mean having to call an extraordinary meeting of the scrutiny committee, however as the Head of Education Department had explained, the other options would have an even greater impact.

A member proposed that an extraordinary meeting of the committee be called, and requested that the Education Department bring alternative plans forward. The proposal was seconded.

The Head of Education explained that any alternative plan would have to come from the schools in any case. The Chief Executive emphasised again that it was alright to have the discussion, but that the Cabinet Member had submitted the proposals that would have the least impact, and that all other options would be worse, e.g. school closures, abolishing post-16 transport, etc.

The proposal to accept the recommendations in the report was seconded with a very heavy heart, whilst accepting that the Department had attempted to seek the options that had the very least impact on the children of Gwynedd. It was very much hoped that these savings would not have to be made, however it was recognised that a procedure needed to be put in place in case.

A vote was taken on the proposal and it fell.

It was proposed and seconded that the committee noted the report and the strong observations made, and that this would be taken forward to the Cabinet. The proposal was carried.

#### **RESOLVED**

- (a) **To accept that the proposals of the Economy and Community Department to achieve their share of the relevant savings would have the least impact on the residents of Gwynedd.**
- (b) **To note the report on the proposals of the Education Department and Schools to achieve their share of the relevant savings, and the strong observations that had been made, and to convey this to the Cabinet.**

#### **8. AN OUTLINE OF THE TRAC SCHEME IN GWYNEDD**

The report of the Cabinet Member for Education was submitted, outlining the TRAC Scheme, which provided additional assistance to support vulnerable children in schools or to engage them back in education.

The Cabinet Member and officers expanded on the content of the report, and also responded to questions / observations from the members.

The Chair summarised the main observations of the members arising from the discussion as follows:

- The Committee would like to congratulate the Department on their work, and the members were proud that the lives of children, who would have otherwise fallen through the net, were being transformed.
- That the report highlighted what was possible to do when resources were available, and that this was a lesson for politicians on all levels.
- That the report also demonstrated the difference purposeful planning could make.

**RESOLVED to accept the report.**

**9. AN UPDATE ON THE GWYNEDD AND ANGLESEY LEARNING NEEDS AND INCLUSION SERVICE**

The report of the Cabinet Member for Education was submitted, which provided an update on the development of the new service structure along with the legislative changes that would become operational in September 2021.

The Cabinet Member and officers expanded on the content of the report, and also responded to questions / observations from the members.

A question was raised by a member on behalf of an individual who was unable to attend the meeting with regard to a specific school's budgetary situation. As it would be inappropriate to discuss this in an open forum, it was suggested that the author advised the school in question to contact the department.

The Chair summarised the main observations of the members arising from the discussion as follows:

- The members acknowledged the detailed work that took place within the Department.
- It was accepted that there were challenges, however major developments had taken place and the fact that this would continue was welcomed. Also, the committee took pride in hearing that Gwynedd was so much ahead of the other authorities in this field.
- The Committee would like to congratulate the Department on their work, and the members were very glad to hear that the service was available in Welsh to every child, whatever their difficulties.

**RESOLVED to accept the report.**

At the end of the meeting, the Head of Education Department noted that the TRAC Scheme Manager and the Senior Learning Needs and Inclusion Manager worked within the two most difficult fields within the education service, with scarce resources, and both of them and their teams were thanked for their work of transforming the lives of the most vulnerable and needy children.

The meeting commenced at 10.30 am and concluded at 3.15 pm

**CHAIRMAN**

Committee	Education and Economy Scrutiny Committee
Title of Report	Update Report on Remodelling the Youth Service
Date of meeting	23 January 2020
Relevant Cabinet Member	Councillor Dilwyn Morgan
Author	Nia Morris, Youth Service Manager

## 1. Background

- 1.1 The Cabinet made a decision on 13 March 2018 to remodel the Youth Service. The Cabinet reconsidered specific elements of the remodelling on 12 June, following the Council's decision on 3 May.
- 1.2 The remodelling of the Youth Service to establish the new model commenced on 1 September 2018.
- 1.3 The Youth Service has been reporting on the remodelling progress and the service's performance via the Performance Challenging procedure throughout the year.
- 1.4 The Cabinet Member wishes to provide the Scrutiny Committee with an update on progress during the first year of remodelling.

## 2. Progress Report

- 2.1 A report on the first year of remodelling is included in Appendix 1.
- 2.2 The main conclusions of the first year review are that the work programme for the year has been completed; that the service's performance is somewhat better than expected; that young people's rates of engagement with the service have remained the same despite the reduction in service; and that those young people who have been involved with the service report that they have received the support they need.
- 2.3 However, the review also shows, due to recruitment challenges, that the Service is not operating at full capacity; that more of the Management Team's time has been spent supporting Community Council Clubs than anticipated, and that this demand is likely to continue.

## 3. Impact Assessment of the change

- 3.1 The Equality Impact Assessment has been updated at the end of the first year.
- 3.2 The main conclusion of the review of the impact assessment is that the mitigation measures implemented have reduced the negative impacts anticipated. No further / new negative impacts without mitigation measures in place for their management have been identified.
- 3.3 The Youth Service also completed specific work to mitigate the impact of remodelling on matters not associated with equality; namely the impact of ending a grant for third sector organisations, and the geographic impact of moving from static Youth Clubs to a programme of activities.
- 3.4 In terms of the third sector, the service has established a Commissioning Framework to reinforce the youth provision for those aged 16-24. The Framework has commissioned with organisations such as Frân Wen.
- 3.5 An agreement with the Urdd to provide training and expeditions as part of the Duke of Edinburgh Award has continued during the year.
- 3.6 In addition to this, we have contributed towards the provision of a voluntary LGBT+ Club; drugs awareness sessions with Eryri Young Farmers' Clubs; and an awareness raising and homelessness prevention provision with GISDA.

- 3.7 In terms of the geographic impact, the Youth Service has ensured that the new model has visited large and small communities across the county. Due to some communities' concern regarding the lack of regular presence in the form of a social club for young people run by the Youth Service, we have also supported Community Councils in trialling and establishing their own arrangements to maintain Youth Clubs in their villages.
- 3.8 Community council youth clubs have opened in Nefyn, Caernarfon, Llanrug, Penygroes, Blaenau Ffestiniog, Llan Ffestiniog and Bethesda. All clubs have varied in terms of numbers, challenges and successes. Some clubs will be continuing into the next year, and others will be reconsidering and amending their arrangements.
- 3.9 We have also supported the town and community councils of Bryncrug and Porthmadog, but due to recruitment and staffing issues, these clubs have not been established.
- 3.10 We have also supported other communities in establishing arrangements for social Youth Clubs for Young People such as those of Deiniolen, Barmouth and Waunfawr.
4. Since the Cabinet made the decision to remodel the Youth Service, there have been some further changes to the strategic and policy context within the field. Welsh Government has
- published its National Youth Work Strategy in June 2019. The existing Youth Service here in Gwynedd addresses the priorities of that strategy.
  - announced its desire to revisit the 'Extending Entitlement for those aged 11-25' Statutory Guideline. The review has not yet commenced and therefore we cannot anticipate what the impact of this may be on the youth service in Gwynedd.
  - awarded Health and Welfare and Homelessness Prevention grants to the youth services of each local authority for 2019-2020.
5. Next Steps
- 5.1 The second year of remodelling is already underway. The main emphasis for this year is.
- Integrate the 5 Ways to Wellbeing throughout the Youth Service
  - Develop volunteering opportunities for young people
  - Develop more community based opportunities for young people
  - The development of the Youth Engagement and Progression Framework
  - Ad-Trac project evaluation
  - Secure funding to extend the Ad-Trac provision post European funding
  - Further develop new partnerships with partners and schools.



# First Year Report on Re-modelling the Youth Service (September 2018 - August 2019)

## PURPOSE OF GWYNEDD YOUTH SERVICE:

"I want you to listen to me, include me and help me; so that I can learn and develop, and be a healthy, happy and safe young person"

Between September 2018 and August 2019 we began to Re-model the Youth Service, namely

- establishing the three teams (Community Youth Team; Youth Support Team for 11-19 year olds; Youth Support Team for 16-24 year olds);
- developing our arrangements for engaging and communicating with young people;
- establishing and providing youth activities and projects based around the three priorities which mattered to our young people (health and welfare; learning skills; and being a part of their community);
- preparing a workforce development plan.

### Establishing a Community Youth Team

- 15 Community Workers were appointed to work in the evenings, running fun-filled social activities for young people as part of the 'Youth Service Weekly Calendar'. Some vacancies remain.
- The Team organises a variety of activities, taster sessions and more structured projects, according to the interests of the young people. Over the year, these have included cookery sessions, sports and fitness, mural making, Winter Wonderland Christmas project, the Edern playing field mural project, map-reading and survival activities, and outdoor activities.
- The numbers vary according to the activity and the interest of the young people and the community.
- The Team has reached out to young people across the county, visiting 38 communities over the course of the year.
- The Team runs three clubs for young people who have additional needs, and these are available across the county over five evenings: Caernarfon (three evenings), Y Ffôr (one evening) and Blaenau Ffestiniog (one evening). The young people have an opportunity to enjoy activities, choose their own projects and to gain skills e.g. the Drumming Project. Numbers have remained quite consistent throughout the year 13 in Hafod Lon, 8 in Blaenau and 15 in Caernarfon.
- Invested in equipment and resources which can be transported throughout the county.

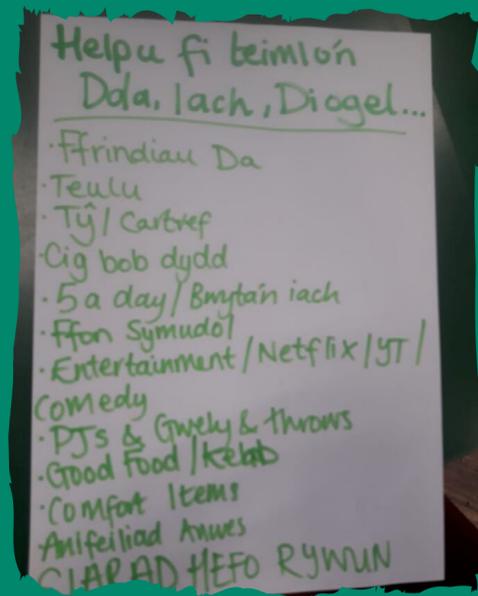
What has gone well?



## Establishing a Youth Support Team for 11-19 year olds

- We have appointed seven full time Youth Support Workers, a Health and Emotional Well-being Youth Worker, an Alcohol and Drugs Misuse Worker and a Youth Work Apprentice.
- We have planned a Seasonal Programme in 16 schools which includes Food Skills Courses, Preparation for Work, Budgeting; 1:1 Support; Youth Forum; Volunteering, Outdoor, Gardening and Sport Activities.
- We have offered the Duke of Edinburgh Award in 12 of 16 Secondary Schools to date.
- The Programme also includes informal time for the Worker at each school to chat with young people, to promote young people's rights, and to hold sessions raising awareness on matters which are important to young people (e.g. Mental Health at Ysgol y Moelwyn, jointly with School Nurses and CAMHS Practitioner).
- We have established six after school projects - Duke of Edinburgh Award, Badminton, Outdoor, Climbing, and Volunteering.
- The workers spend an average of 10 hours per week at each school, and the remainder of their time out in the community.
- We have organised activities and projects during the evenings as part of the 'Youth Service Weekly Calendar'. The Calendar includes the fun-filled social opportunities available for young people in their communities throughout the year. Our weekly calendar has included such things as helping young people to organise community events (Bingo, Clean-up Campaign, and Christmas Fair); Team working challenges; cookery, craft and sports sessions. The team targets specific areas e.g. deprived areas and areas most affected by anti-social behaviour amongst young people. Project SPLASH has been successful in Caernarfon, Maesgeirchen and Penygroes (jointly with the Police, the Youth Justice Service, schools and community councils). The team also provide projects to tackle specific issues amongst young people e.g. Be Di'r Sgôr? (What's the Score? - substance misuse, jointly with the Youth Justice Service), Phoenix Project (jointly with the Fire Service to prevent arson). This develops our collaboration with agencies and partners.

What has gone well?



## Establishing a Youth Support Team for 16-24 year olds

- We have brought the Ad-Trac team, Communities for Work and Youth Workers together to form this Team.
- The Team works with individuals aged 16-24 who are not in education, training or employment.
- The Team has now combined various projects to create a single offer. The Team supports young people with their employability needs, and has been expanded to include support with well-being needs.
- The Team helps young people to identify what matters to them, and supports them in planning their own pathway to achieving what matters to them.
- During the year, the team has supported 12 young people to return to college and helped 19 into employment, and has helped 24 young people to gain a qualification or accreditation which will



- help them to move forward on their pathway to employment.
- We have organised a "Hub" for those aged 16-24 in Caernarfon, Bethesda and Dolgellau.
  - These Hubs help young people to come together, provide well-being support for individuals and give them an opportunity to partake in activities which promote the Five Ways to Well-being.
  - The Team has supported young people through activities such as creating volunteering opportunities with the Gwynedd Archaeological Society and the Learning Disabilities Service; commissioning a 'Who am I?' personal development programme; preparing for work accreditations; music, coding and robotics and geocaching taster sessions. All these activities reinforce the Five Ways to Well-being and support young people to overcome obstacles such as loneliness, social isolation, engagement with peers, and developing social, personal and educational skills.
  - We have established a Supper Club in Caernarfon every other Monday evening.
  - We have established a post-16 panel which meets on a monthly basis - this is a cross-departmental panel, with external agencies to ensure that every young person has a key worker who takes ownership of his/her support.



What has gone well?

### Developing our engagement and communication arrangements

We have:

- Appointed an Engagement and Marketing Officer.
- Appointed an Engagement and Marketing Officer with focus on Youth Homelessness and Health and Well-being.
- Opened and maintained Facebook / Twitter / Instagram / Snapchat accounts and a YouTube channel.
- Released a 'Weekly Calendar' to notify people of our activities.
- Released a regular newsletter in Rhaeadr and on our social media pages.
- Published information pamphlets about the service.
- Provided information stalls and presentations in schools, colleges and events to promote the Youth Service.



### Establishing and providing youth activities and projects based around the three priorities

We have:

- Established the programme for the term at each school, including Health and Well-being activities, learning skills and young people's contribution.
- Established and provided weekly events throughout the year including Health and Well-being activities, learning skills and young people's contribution.



- Supported young people with their learning through our new framework and curriculum with Agored Cymru.
- Offered young people the opportunity to gain accreditations through our activities and projects if that is what matters to them e.g. Agored Cymru accreditations in fields such as Food Skills Courses, Preparation for Work, and Budgeting.
- Commissioned specialist activities and projects run by external organisations, based on young people's needs.



What has gone well?



### Preparing a workforce development plan.

We have:

- Created a workforce development plan.
- Held well-being sessions for staff.
- Held Level 2 and 3 training courses for the Award in Youth Work Practice. We have 16 members of staff who have completed level 2, and 13 who have moved on to a level 3 course.
- Offered training for staff on providing the Duke of Edinburgh Award, Agored Cymru accreditations, Health and Safety and Food Hygiene.



What has not gone so well?

The main obstacles faced by the Service during the first year have been:

- Recruiting workers, especially night workers.
- Being able to respond to young people's welfare needs.
- Being to respond and contribute to finding solutions to an increase in challenging behaviour amongst young people.
- Working at a time when young people are portrayed in an increasingly negative light by society.
- A lack of understanding of the service's purpose amongst certain partners and agencies.

### Canlyniadau Holiadur Adborth Pobl Ifanc Gwynedd

Recently, the Youth Service held a questionnaire so that young people could voice an opinion on how they thought the first year of re-modelling had gone. We received 280 responses - 253 of the 280 respondents had used the service during the year.

We asked the young people whether we had listened to them and supported them to be healthy, to feel happy, to be safe, to develop and succeed and to be a part of their community.

78% of the respondents noted that we had achieved this by:

- providing opportunities, experiences and events.
- supporting them, listening and speaking with them.
- helping them to do things.
- giving them an opportunity to be with friends.

We asked young people what the Service does well. The three main answers were:

- the activities/events being provided.
- the support they receive from staff.

What do young people say about the Youth Service?



→ that the Service and its employees cared and were concerned about them.

We asked young people what the Service could do better. The three main answers were:

- hold more activities/events.
- more time in the communities.
- provide food and drink.



See below the comments of young people about the Youth Service in their own words. The quotations are a mix of what was said in the questionnaire about the views of young people, and the feedback sent to the Youth Support Workers in the field.

What do young people say about the Youth Service?

"My worker believed in me and that I could do something. She didn't rush me and listened and acted on what I was saying. I don't trust a lot of people, but felt I could trust my worker. The support has given me more confidence".  
*(Young Person, Gwynedd)*

"I have been able to cook many different things and have learnt how to make them." \*  
*(Young Person, Caernarfon)*

"I get excited as I like to come here to do some gardening, painting and doing things. I hate school anyway, but gardening and painting are great and make it a good day, so then I like coming here afterwards." \*  
*Young Person, Blaenau Ffestiniog)*

"They are friendly and I know that they will listen if I need to speak with them." \*  
*(Young person, Deiniolen)*

"The Preparation for Work Course has given me confidence to get a job around my caring responsibilities".  
*(Young Person, Gwynedd)*

"I got the chance to contribute to a mural in Penygroes, and got to do what I wanted." \*  
*(Young Person, Penygroes)*

"The Pwllheli youth worker listens to me, and I like to talk to him in the drop in sessions, he's always helpful." \*  
*(Young Person, Pwllheli)*

"That he can do one thing with us and then do something completely different, he worries about us and helps us and is better than school teachers." \*  
*(Young Person, Aberdaron)*

"They offer something for everyone. I never thought that I'd do the 'Llygodan Eira' thing, but as I see Andrew at the school and know him I did the night project with him as well, and through that I have new mates and I feel good about helping Nefyn, otherwise I'd be at home playing COD." \*  
*(Young Person, Nefyn)*

What do young people say about the Youth Service?

"Everything they do they put in 100% always thinking of the community."  
 (Person Ifanc, Bangor)

"The support has helped me by having someone to talk to when I was feeling worried and not sure. It has given me more confidence to achieve my goals".  
 (Person Ifanc, Gwynedd)

"...I'm drawing this picture to say thank you for coming on the last few Thursdays to teach us some lessons that are very important."  
 (Person Ifanc, Ysgol Pendalar)

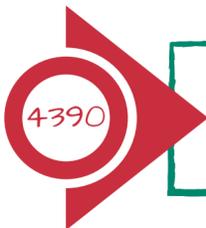
"They help you make new friends, help you with your problems, and make me happy and make me feel involved in everything."  
 (Person Ifanc, Porthmadog)

"So far I haven't found a fault as staff that run it are inclusive and creative whilst thinking of plenty of activities to suit everyone."  
 (Person Ifanc, Garndolbenmaen)

"I think that they give everyone a chance and help you develop new skills. And the staff are so nice and always happy to help."  
 (Person Ifanc, Bangor)

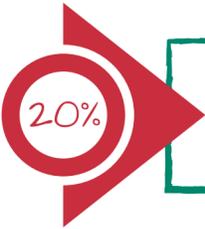
\*Translated from Welsh

Data to help us manage:



4390 young people use the Youth Service (Q1 and Q2).

Certificates achieved by young people for learning and gaining a new skill:



20% of the Service's users learn and gain a new skill.

Sessions provided by the Youth Service for young people across Gwynedd (Q1 and Q2):



256 opportunities created for young people to be able to volunteer in their communities (Q1 and Q2).

Number of vulnerable young people aged between 16 and 18 in Gwynedd:



20% of vulnerable young people supported by the Service.